

COVID-19 (Coronavirus) information signposting and guidance for local authorities and their partners

The coronavirus outbreak presents specific challenges to how local authorities and their partners deliver housing options and homelessness services. Tackling COVID-19 is their top priority as they work to continue to provide services and support staff and residents in unprecedented times.

To support local authorities and their partners, we've pulled together a number of resources to help you prepare for, and mitigate the impact of, coronavirus. Local authorities can use these resources to plan with their local partners and put appropriate measures in place.

Please note these links are being provided for convenience and for informational purposes only; they do not constitute an endorsement or an approval by the NPSS. As these resources are hosted by external sites, the NPSS is not responsible for this content or for that of subsequent links – we therefore recommend that you re-visit resources regularly to ensure you get the most up to date information.

LATEST UPDATES:

- [Government has changed the law so most renters have a 6 month notice period](#)
- [MHCLG - Jenrick launches £266 million housing fund for vulnerable people](#)
- [Next Steps Accommodation Programme: guidance and proposal templates](#)

Click on the links below to skip to the most relevant guidance:

[UK Government and NHS resources](#)

[Welsh Government resources](#)

[Scottish Government resources](#)

[Norther Ireland Housing Executive resources](#)

[Non-government resources](#)

UK Government and NHS resources

- [Improving access to social housing for members of the Armed Forces](#)
- [Extra funding for service charities as veterans' support is stepped up](#)
- [Coronavirus \(COVID-19\): guidance for local government](#)
- [Protecting rough sleepers and renters: government response to the Select Committee report](#)
- [MHCLG - Coronavirus \(COVID-19\): letter sent on 28 May 2020 to councils about accommodating rough sleepers](#)
- [MHCLG announce a further £105 million to keep rough sleepers safe and off the streets during coronavirus pandemic](#)
- [Department of Health and Social Care: Coronavirus \(COVID-19\): how to self-isolate when you travel to the UK](#)
- [MHCLG - Domestic abuse safe accommodation: COVID-19 emergency support fund](#)
- [MHCLG - Over 100 frontline domestic abuse charities given government funding](#)

- [6000 new supported homes as part of landmark commitment to end rough sleeping](#)
- [Council tax: COVID-19 hardship fund 2020 to 2021](#)
- [The UK Government's COVID-19 recovery strategy](#)
- [Staying alert and safe \(social distancing\)](#)
- [Coronavirus \(COVID-19\): Apply for the Food Charities Grant Fund](#)
- [Housing Secretary sets out plan to re-start housing market](#)
- [<https://www.gov.uk/government/news/domestic-abuse-charities-can-apply-for-vital-funds>](#)
- [Charities can bid for a share of £10 million funding to support victims of domestic abuse.](#)
- [Dame Louise Casey to spearhead government taskforce on rough sleeping during pandemic](#)
- [Communities Secretary, Robert Jenrick has promised that abuse victims will get "priority need" status for access to local housing and said £76m would be poured into increasing the number of refuges, counsellors and help charities offer helplines](#)
- [MHCLG guidance for social landlords on essential moves.](#)
- [Government pledges extra £1.6 billion for councils.](#)
- [PHE stay at home guidance, for people with confirmed or possible coronavirus](#)
- [PHE guidance on social distancing for everyone in the UK, including children, and protecting older people and vulnerable people](#)
- [PHE guidance for the public on how to look after your mental health and wellbeing during the coronavirus \(COVID-19\) outbreak](#)
- [MHCLG guidance on the measures to protect renters affected by coronavirus](#)
- [MHCLG advice on home moving during the coronavirus outbreak](#)
- [UK Coronavirus action plan: A guide to what you can expect across the UK](#)
- [Guidance on the latest number of coronavirus \(COVID-19\) cases and risk level in the UK](#)
- [PHE guidance for health and other professionals](#)
- [PHE guidance for first responders and others who may have close contact with people who may have COVID-19, including professionals and members of voluntary organisations](#)
- [PHE information for contacting local Public Health Protection Teams](#)
- [NHS entitlements for migrants who require testing or treatment of covid-19](#)
- [NHS general health advice for individuals](#)
- [NHS prioritisation within health services during the COVID-19 outbreak which mentions homeless health in section 7](#)
- [HM Government and NHS COVID-19 Hospital Discharge Service Requirements](#)
- [PHE Guidance on shielding and protecting people defined on medical grounds as extremely vulnerable](#)
- [Online registration process that enables "extremely vulnerable" people to access coronavirus support](#)
- [Guidance on supporting children and young people's mental health and wellbeing](#)
- [The Charity Commission guidance for the charity sector](#)
- [Information about coronavirus and claiming benefits](#)

- [DWP guidance on the suspension of face to face disability/ health assessments](#)
- [DWP guidance on signing appointments if claimants advised to self-isolate](#)
- [MHCLG and PHE guidance for hostel or day centre providers of services for people experiencing rough sleeping](#)
- [MHCLG housing 'how to' guides for tenants, landlords, leaseholders, home buyers and sellers](#)
- [MHCLG non-statutory guidance for landlords, tenants and local authorities in the private and social rented sectors in the context of Coronavirus](#)
- [MHCLG and PHE guidance for providers of safe accommodation with support for victims of domestic abuse and their children](#)
- [Guidance and advice for those providing hotel and other accommodation in the UK issued by the Department for Digital, Culture, Media & Sport & Department of Health and Social Care](#)
- [PHE guidance for residential care, supported living and home care](#)
- [Care Quality Commission information for registered providers of care](#)
- [PHE guidance for supported living provision](#)
- [Department of Health and Social Care ethical framework for adult social care](#)
- [DWP Universal Credit newsletter providing useful information to social and private landlords on helping tenants claim for Universal Credit](#)
- [Letter from Luke Hall, Minister for Local Government and homelessness to all local authorities in England to update them on plans to protect rough sleepers during the COVID-19 pandemic](#)
- [MHCLG collated guidance for local councils](#)
- [MHCLG non-statutory guidance for local authorities: Enforcement of standards in rented properties](#)
- [MHCLG £500 million Hardship Fund to provide council tax relief to vulnerable people and households most affected by coronavirus](#)
- [MHCLG emergency funding for local government and its allocation](#)
- [PHE & BEIS guidance for employees, employers and businesses](#)
- [BEIS – measures agreed with the energy industry to support vulnerable people](#)
- [Cabinet Office and DfE Guidance for schools, childcare providers, colleges and local authorities in England on maintaining educational provision](#)

Welsh Government resources

- [Welsh Government - Guidance for local authorities in supporting people sleeping rough – Covid-19 outbreak](#)
- [Full guidance on staying at home and away from others](#)
- [Social distancing guidance](#)

- [Stay at home: guidance for households with possible coronavirus](#)
- [Guidance for employers and businesses](#)
- [Guidance for tenants in the private rented sector](#)
- [Guidance on volunteering during the coronavirus pandemic](#)
- [Get coronavirus help as an extremely vulnerable person](#)
- [Guidance on shielding and protecting people defined on medical grounds as extremely vulnerable from coronavirus \(COVID-19\)](#)
- [Guidance for substance misuse and homelessness services](#)
- [Guidance for social, community and residential care providers](#)
- [Guidance on how GPs should handle repeat prescriptions during the pandemic](#)
- [Help for the extremely vulnerable from voluntary organisations](#)
- [Support for the third sector and charities during the disruption caused by COVID-19](#)
- [Guidance for substance misuse and homelessness services](#)
- [Guidance on local authority support for rough sleepers](#)
- [Guidance for providers of accommodation for survivors of violence against women, domestic abuse and sexual violence](#)
- [Guidance for social landlords](#)
- [Guidance for landlords and managing agents in the private rented sector](#)
- [Guidance for local authorities and providers in supported accommodation settings](#)
- [Guidance for caravan holiday park owners and operators](#)
- [Welsh Local Government Association information for councils](#)
- [Guidance on local authority support for rough sleepers](#)
- [Guidance for local authorities on enforcing standards in rented properties](#)

Scottish Government resources

- [Guidance about COVID-19 from NHS Scotland and the Scottish Government, including social distancing and stay at home advice](#)
- [Guidance on protecting workers during the outbreak](#)
- [Guidance on how to volunteer and help your community](#)
- [Guidance for Health Protection Teams \(HPTs\)](#)
- [Guidance for management of patients presenting to primary care](#)
- [Guidance for management of possible/confirmed COVID-19 patients presenting to secondary care](#)

- [Health Protection Scotland information and guidance for social or community care and residential settings](#)
- [Health Protection Scotland information and guidance to support those working in non-healthcare settings](#)
- [Guidance on providing healthcare for refugees and asylum seekers](#)
- [Guidance on how to volunteer and help your community](#)
- [Funding sources to support businesses, local authorities and third sector organisations in Scotland](#)
- [Health Protection Scotland information and guidance to support those working in non-healthcare settings](#)
- [Information for homelessness organisations during the coronavirus](#)
- [Guidance for social landlords](#)
- [Guidance for private landlords and letting agents](#)
- [Guidance for local authorities on the Food Fund which will support those most in need including families with children who are eligible for free school meals, older people, those with long-term health conditions and pregnant women](#)

Northern Ireland Executive resources

- [Advice on social distancing](#)
- [Guidance for domiciliary care providers in Northern Ireland](#)
- [Public Health Agency collated guidance](#)
- [Information for people who are claiming benefits or considering claiming benefits during the COVID-19 pandemic](#)
- [Enhancements to the Discretionary Support scheme to further support people affected by the COVID-19 pandemic](#)
- [Confirmation of the suspension of reviews and reassessments for health and disability benefits for 3 months](#)
- [Guidance for providers of homelessness services in Northern Ireland](#)
- [Measures being put in place to ensure people continue to have secure accommodation in the midst of the COVID-19 pandemic](#)
- [Advice and guidance from the Northern Ireland Housing Executive FAQs](#)

Non-government resources

- [Local Partnerships & LGA briefing for LAs: Housing people who were rough sleeping and those at risk who have been accommodated due to COVID-19](#)
- [Homeless Link information for the homelessness and supported housing sector](#)
- [Centre for Homelessness Impact COVID-19 Homelessness Index](#)
- [LGA information for local authorities](#)
- [NCVO information for voluntary sectors](#)
- [Social Care Institute for Excellence advice for local authorities and care providers](#)
- [Doctors of the World information on coronavirus in different languages](#)
- [Groundswell advice and planning for people experiencing homelessness](#)
- [Housing Justice advice specifically for night shelters](#)
- [Message from the Lord Chief Justice to judges in the Civil and Family Courts](#)
- [Professor Andrew Hayward, Director, UCL Institute of Epidemiology and Health Care gives advice and guidance on the implications of Coronavirus for homeless populations in a briefing at the Pathways from Homelessness 2020 symposium](#)
- [Dr Al Story, Clinical Lead and Manager, Find&Treat gives advice and guidance on the implications of Coronavirus for homeless populations in a briefing at the Pathways from Homelessness 2020 symposium](#)
- [National Homelessness Advice Service suggested Guidance for Gypsy, Traveller and Liveaboard Boater Communities on Coronavirus](#)
- [Friends Families and Travellers guidance for supporting people living on traveller sites, unauthorised encampments and canal boats](#)
- [Money Advice Service guidance on how to deal with or put off any of the financial effects you might be suffering from due to the coronavirus](#)
- [TURN2US benefits and coronavirus latest guidance](#)
- [Specialist advice and guidance for homelessness services from Org-Code Consulting, in Canada](#)
- [FEANTSA – COVID-19: “Staying Home” Not an Option for People Experiencing Homelessness](#)
- [Women’s Aid’s safety and support resources](#)
- [Women’s Aid COVID-19 Resource Hub](#)
- [Women’s Aid – Evidence briefings: The impact of Covid-19 on survivors and services](#)