

NPSS Conference 3rd & 4th July 2018

Approaches to Rough Sleeping; what works?

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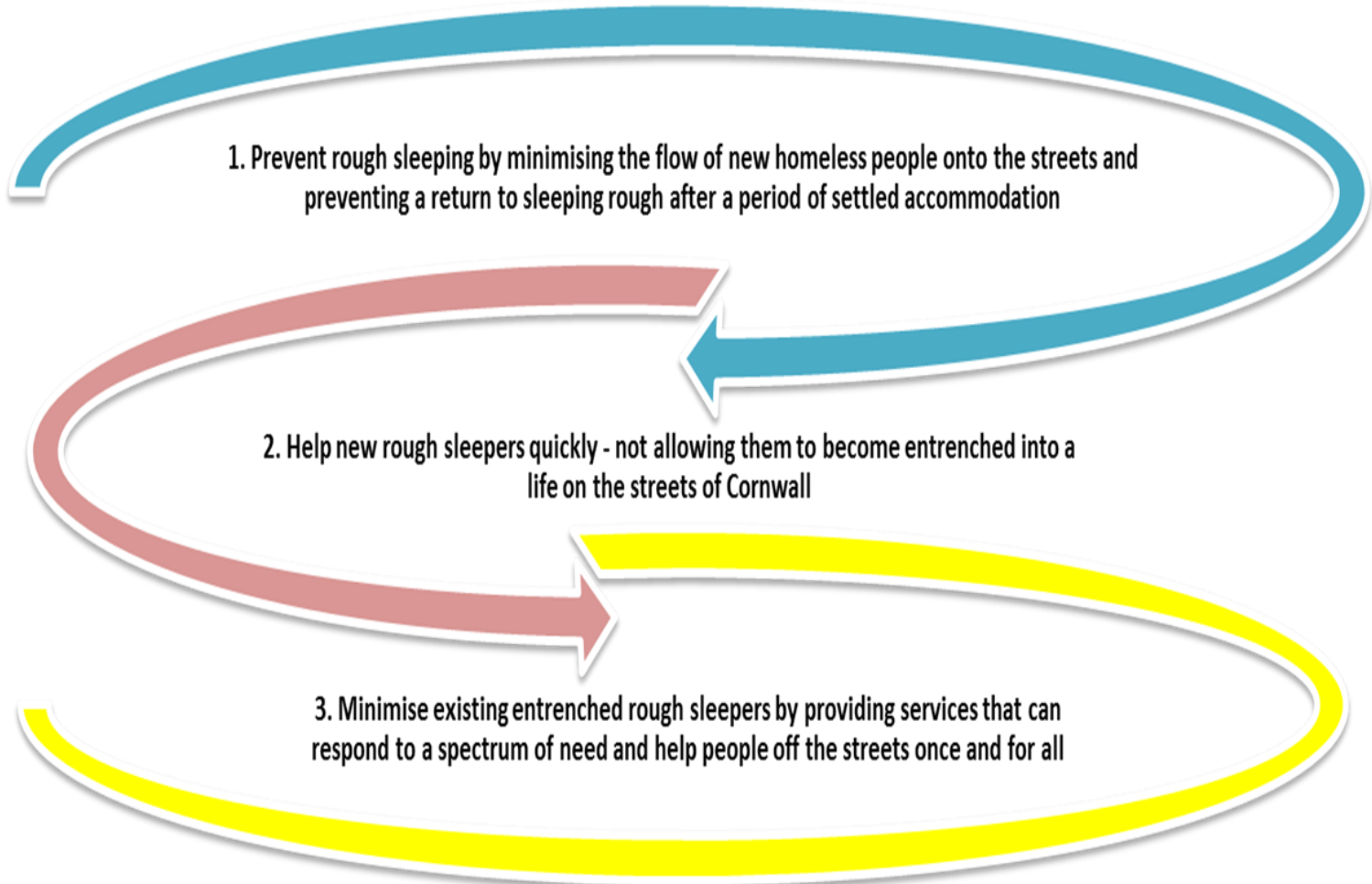
What we will cover

- Context for Cornwall
- Progress to date
- Challenges? What challenges?
- Anticipated outcomes
- People placed at the heart of the work

Cornwall Rough Sleeping Reduction Strategy 2017- 2020



Our Plan To Reduce Rough Sleeping



1. Prevent rough sleeping by minimising the flow of new homeless people onto the streets and preventing a return to sleeping rough after a period of settled accommodation

2. Help new rough sleepers quickly - not allowing them to become entrenched into a life on the streets of Cornwall

3. Minimise existing entrenched rough sleepers by providing services that can respond to a spectrum of need and help people off the streets once and for all

STRATEGIC AIMS

1. Prevent rough sleeping by minimising the flow of new homeless people onto the streets and preventing a return to sleeping rough

2. Help new rough sleepers quickly - not allowing them to become entrenched into a life on the streets of Cornwall

3. Minimise existing entrenched rough sleepers by providing services that can respond to a spectrum of need and help people off the streets once and for all

STRATEGIC THEMES

Assertive Outreach Approach

Multi-Agency Support

Short term accommodation

Supported Move-on accommodation

Long term accommodation

STRATEGIC ACTIONS

Deliver Nos Da Kernow= NFNO project

Enhance Cornwall Housing's response to Rough Sleepers

Develop more emergency accommodation options- direct access, Bus Shelter

Improved access to the private rented sector

Develop options around modular living solution to increase supply

Develop a multi-disciplinary team-assertive outreach & case management approach

Create individual budget provision to support flexible approach

Review Cornwall's provision in times of severe weather

Deliver Housing First

Deliver shared housing solutions

Long term support accommodation for entrenched rough sleepers

Rough Sleeping Reduction Strategy: Key themes







- Assertive Outreach Approach
- Multi-Agency Support
- Short term accommodation
- Supported move on options
- Long term accommodation options
- Putting people in the lead – an aspiration.

Rough Sleeping Reduction Projects

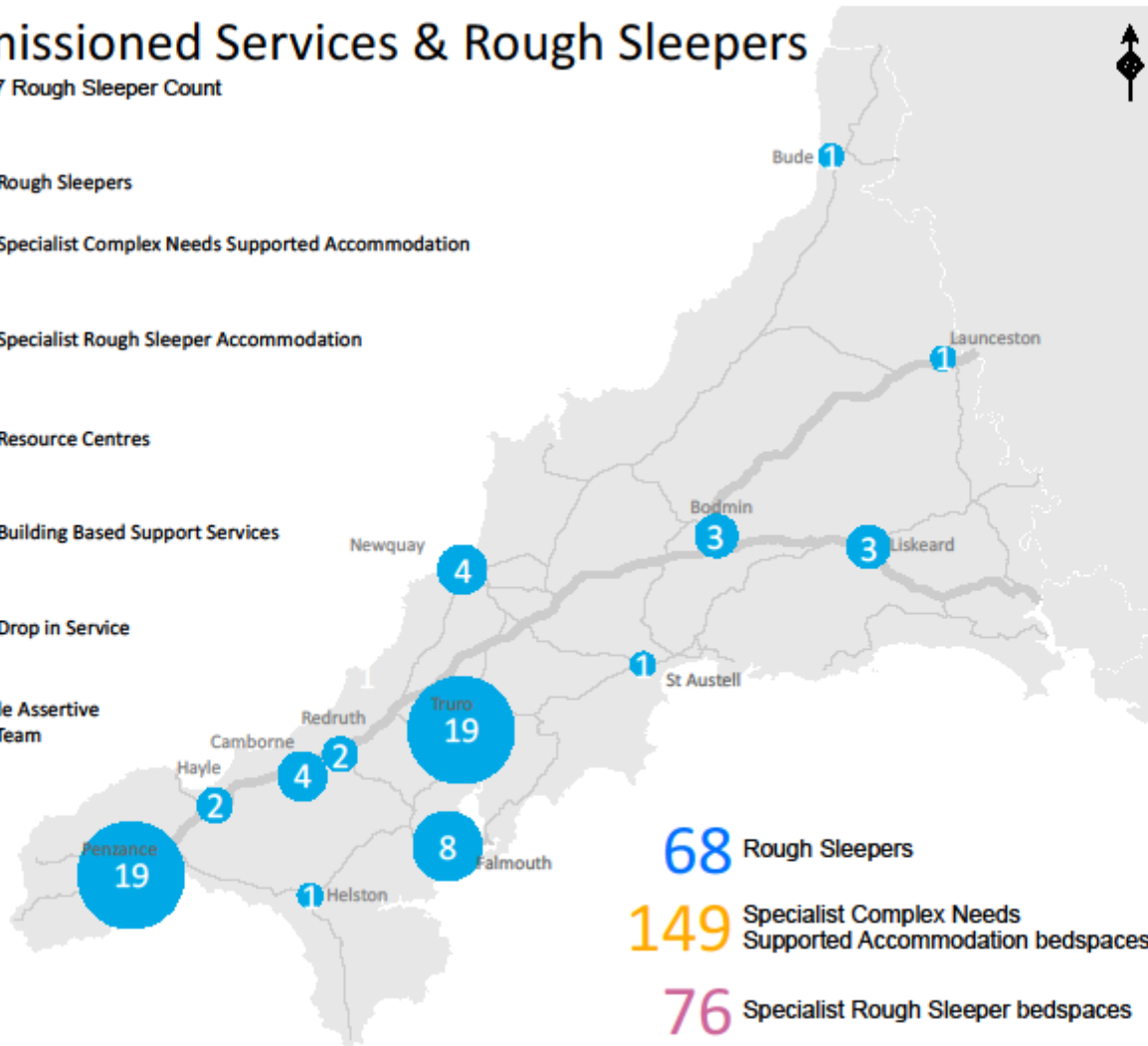
- Nos Da Kernow
- Housing First
- Mental Health Support
- PRS Access and Sustainment
- Hospital Discharge Co-ordinator
- Modular Build Accommodation Solution
- Housing Options Assertive Outreach Worker

Commissioned Services & Rough Sleepers

Source: 2017 Rough Sleeper Count


-  Rough Sleepers
-  Specialist Complex Needs Supported Accommodation
-  Specialist Rough Sleeper Accommodation
-  Resource Centres
-  Building Based Support Services
-  Drop in Service

Plus:
Countywide Assertive
Outreach Team



68 Rough Sleepers
149 Specialist Complex Needs Supported Accommodation bedspaces
76 Specialist Rough Sleeper bedspaces

Services by Town:

Bodmin	 12
Camborne	 21  29
Falmouth	 23
Launceston	 5
Liskeard	 6
Newquay	 25
Penzance	 30
St Austell	 35
Truro	 27  12

Rough Sleeping Reduction headlines:

- November 2017 Cornwall returns a rough sleeping estimate of 68 (-31% from 99-2016)
- May 2018 2nd bi-annual rough sleeping estimate returns 64.
- Nos Da Kernow team prevent 162 cases of homelessness in Yr. 1 (April 2016-April 2017)
- 42% of 101 unique rough sleepers surveyed during November 2017 cited relationship breakdown as main reason for homelessness.

Rough Sleeping Reduction headlines:

- 31% of rough sleepers cited addiction to drugs and/or alcohol as main reason for homelessness
- Individuals want help to find accommodation and mental health support above all else.
- Upstream prevention measures for sofa surfers (Nos Da Kernow main client group) is key tool for tackling *flow* rough sleepers.

Challenges? What challenges?

- Cross Sector Partnerships
- Success
- Messaging
- Commissioning
- Political pressure
- Embedding Good Practice
- Culture change

Anticipated Outcomes

- Significant reduction in levels of rough sleeping across Cornwall – making sure no one has the need to sleep rough in Cornwall by 2020.
- Maintain NSNO stance whilst aiming for NFNO.
- Relentless focus on prevention.
- Those with lived experience of rough sleeping should be at the centre of provision (including design and delivery).

The Homelessness Charter

Our Pledge to the Residents of Cornwall

Through this Charter, stakeholders in Cornwall agree to work together to prevent homelessness and rough sleeping and will support those affected into regaining their independence to deliver our vision:

"To make sure no-one has the need to sleep rough in Cornwall by 2020"

Cornwall's Strategic Rough Sleeping Reduction Partnership: Principles of Working Together

There is an underlying principle that as citizens of Cornwall, whether service commissioner, housing provider, community group or individual with the desire to help, we need to work together to provide a consistent message and response to people sleeping rough to support them in improving their lives.

Workshop questions:

- What is your local authority/agency doing in this area of work?
- What do you see as the biggest challenges you need to overcome?
- How do you plan to overcome these challenges?
- How do you think this work will improve services for your customers?
- What support or guidance would help you to do this?