

A decorative graphic in the top right corner consisting of several overlapping, wavy lines in shades of light blue and yellow, creating a sense of motion and data flow.

H-CLIC

Getting the most out of your data

Masterclass developed and delivered by
The National Practitioner Support Service

Supporting you to prevent homelessness

In this session...

- Legacy cases
- H-CLIC; what's it all about?
- Early indications from PRAH users
- Supporting consistency across your service
- A look at data from Wales
- What tables would you like from MHCLG?

Introductions

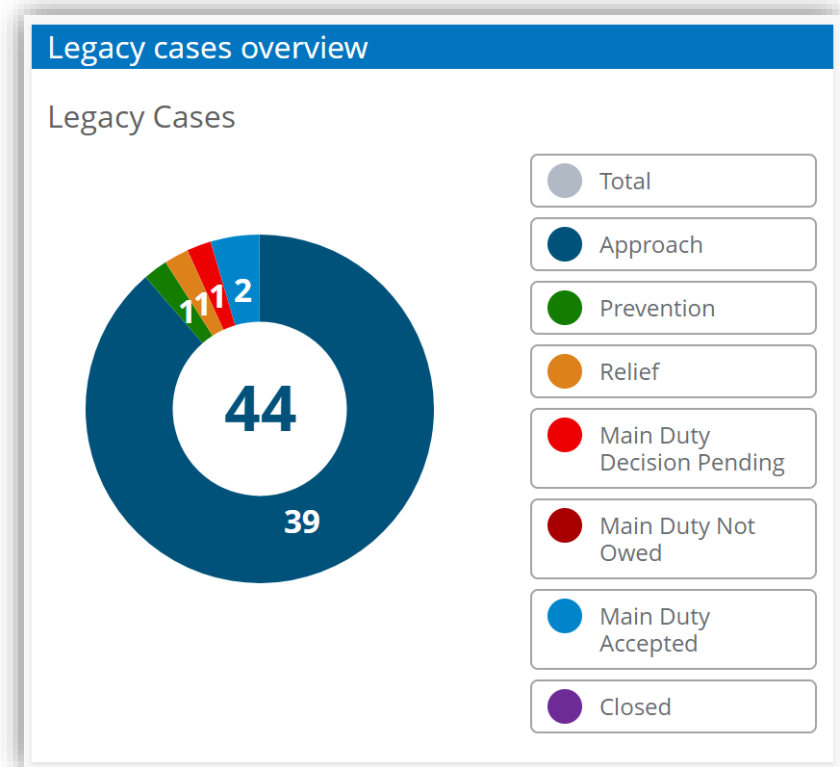
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Legacy cases

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What is a legacy case?

A legacy case is any homeless application taken before 3rd April 2018 where the case remains open on or after 3rd April 2018

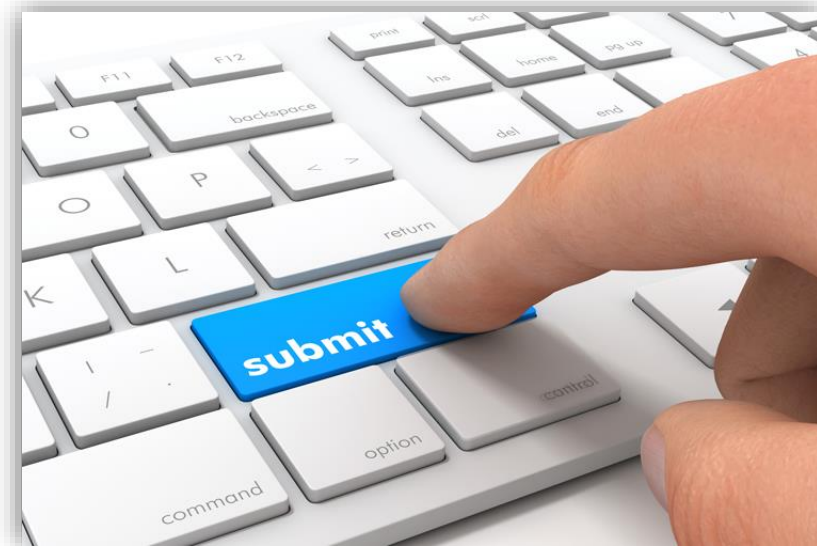


How do we submit data on legacy cases?

There are two options for submitting information on legacy cases:

- Option 1: Legacy cases can be reported through H-CLIC
- Option 2: P1E can be used to report legacy cases for the first two quarters of 2018/19.

After the 30th September 2018 LAs will need to ensure any outstanding legacy cases can be reported through H-CLIC




Are all H-CLIC fields required for legacy cases?

PRAH > Legacy cases > Legacy Case 500006

Page 1

Page 1

Legacy - Household

* Number of adults 

1

* Number of children (including expected children)

0

Legacy - Assessment

* Reasons for eligibility for assistance

Non-UK/EEA: Granted refugee status

* Date of approach

12/06/2018

* Assessment of circumstances and needs

Legacy case - not offered homelessness prevention activity

* Date of assessment of circumstances and needs

Page 2

Page 2

Legacy - Main

* Ethnic group of main applicant

Please select

* Sexual orientation of main applicant

Please select

* Nationality of main applicant

Please select

* Accommodation when last settled

Please select

* Main reason for loss of settled home

Please select

* Date homeless application made

DD/MM/YYYY

Legacy - Temporary Accommodation

* Date of entry into temporary accommodation placement 1

DD/MM/YYYY

Date of exit from temporary accommodation placement 1

DD/MM/YYYY

* Type of temporary accommodation 1

Please select

- The H-CLIC requirement details which fields should be recorded for legacy cases
- This is the minimum information MHCLG need to be able to match the fields recorded in the P1E return

Over to you...



How are you
managing your
legacy cases?

H-CLIC

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When will H-CLIC be implemented



- H-CLIC should be used to report homelessness case data to MHCLG for homelessness applications taken on or from 3 April 2018 onwards
- The deadline for 3 April - 30th June submissions will be mid to late July 2018

How will H-CLIC data be submitted?

- H-CLIC data will be submitted via DCLG's new online data collection system, DELTA
- MHCLGs preference is for an XML file upload
- Your system should be set up to generate an XML file that can be uploaded manually into DELTA

```
<?xml version="1.0" encoding="UTF-8"?>
<file datatype="text/html" source-language="en">
  <filename>myhtml.doc.html</filename>
  <title>My HTML Document</title>
  <body>
    <![CDATA[
      <?xml version="1.0" encoding="iso-8859-1"?>
      <!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN" "DTD/xhtml1-transitional.dtd">
      <html xml:lang="en" lang="en" xmlns="http://www.w3.org/1999/xhtml">
        <head>
          <title>Hello World</title>
        </head>
        <body>
          <p>My first Web page.</p>
        </body>
      </html>
    ]]>
  </body>
</file>
```

Is submitting H-CLIC data mandatory?

- The single data list is a catalogue of all datasets that local government is required to submit to central government
- H-CLIC is a data collection on statutory homelessness, just as P1E
- The data collections themselves are not statutory requirements. However, they are covered by the Single Data List
- H-CLIC was added to the Single Data List from April 2018



Capturing third party data

Sarah Jones (UM*+1)
Case no: 100700

Local Authority: Training

When is the customer likely to become homeless?
2nd Jul 2018

Flowchart
Flowchart position
Prevention
56 days Prevention duty s.195(2)
View case activity

Case guide
Top 3 recommended actions
• Complete the triage
• Complete a risk assessment

Case assigned to
Lindsay Megson
Unassign case
Manage third party access

- Any prevention activity reported through H-CLIC needs to be linked to a homelessness application and case
- Where local authorities refer customers to a third party to assist with prevention activity this can be reported via HCLIC.
- It is up to local authorities to ensure that data on cases referred to third parties can be collected and reported to MHCLG via the H-CLIC schema.
- **Prevention activity that is carried out by third parties which is outside the legislation will not be collected via H-CLIC**

H-CLIC and personal data

MHCLG has advised that personal data is being requested as part of H-CLIC to:

- Monitor the implementation and impact of the 2017 Act
- Better help MHCLG understand repeat homelessness

Meet these aims, personal and case level data provided through H-CLIC to:

- Track cases across local authority boundaries and the country
- following families/individuals in their journeys over time

With a further ambition of:

- linking to administrative data held by other government departments, for example benefits, offending, health, education, and child safeguarding

Over to you...



Are you able to
report via H-CLIC?

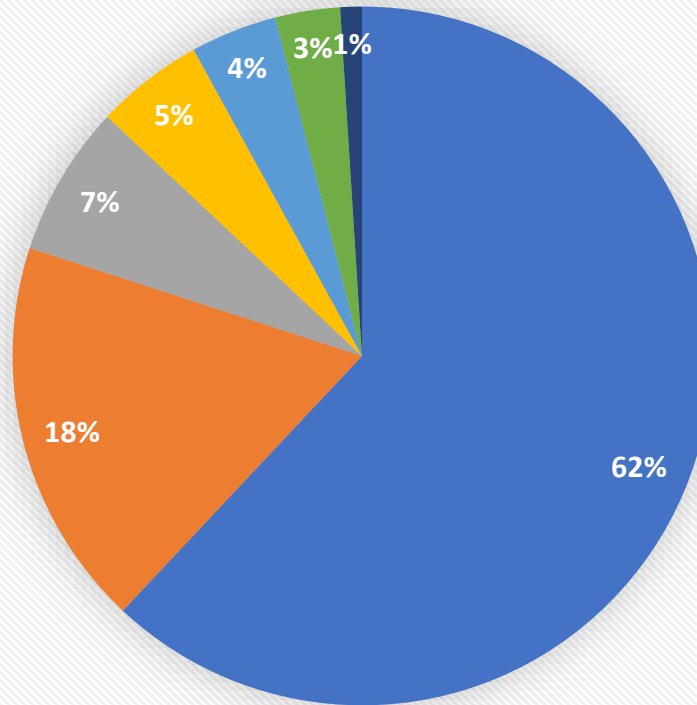
Early indications *PRAH*

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MHCLG Tables

- MHCLG undecided
- Internal consultation
- Continuity of tables
- No. of outputs not too excessive
- Experimental tables towards end of year
- User event in Spring 2019

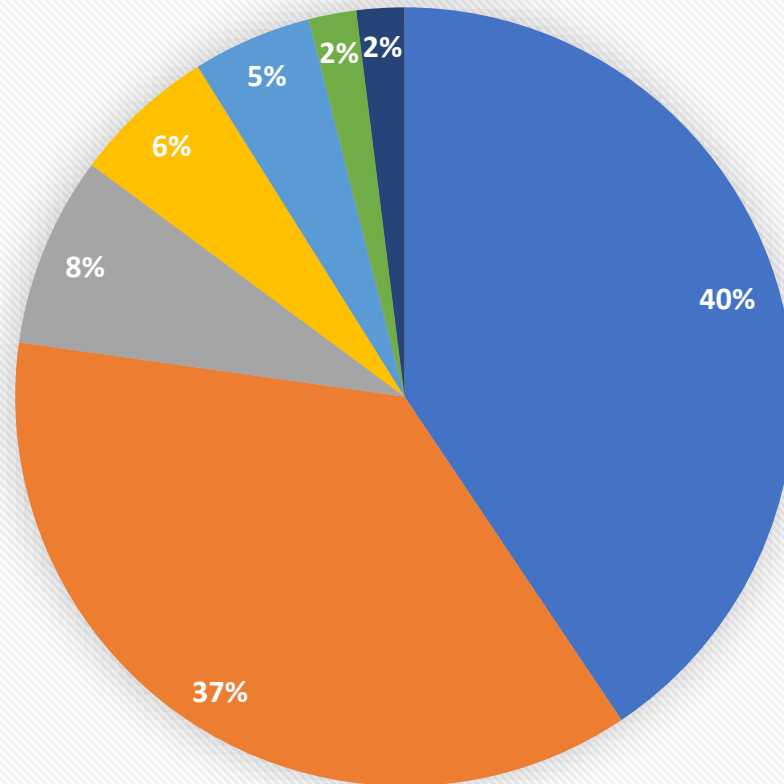
Wales Prevention Duty Outcomes 2016-17 (9210 households)



■ Successful Prevention ■ Unsuccessful Prevention ■ Lost Contact ■ Non cooperation
■ Withdrawn ■ Assistance Refused ■ Other

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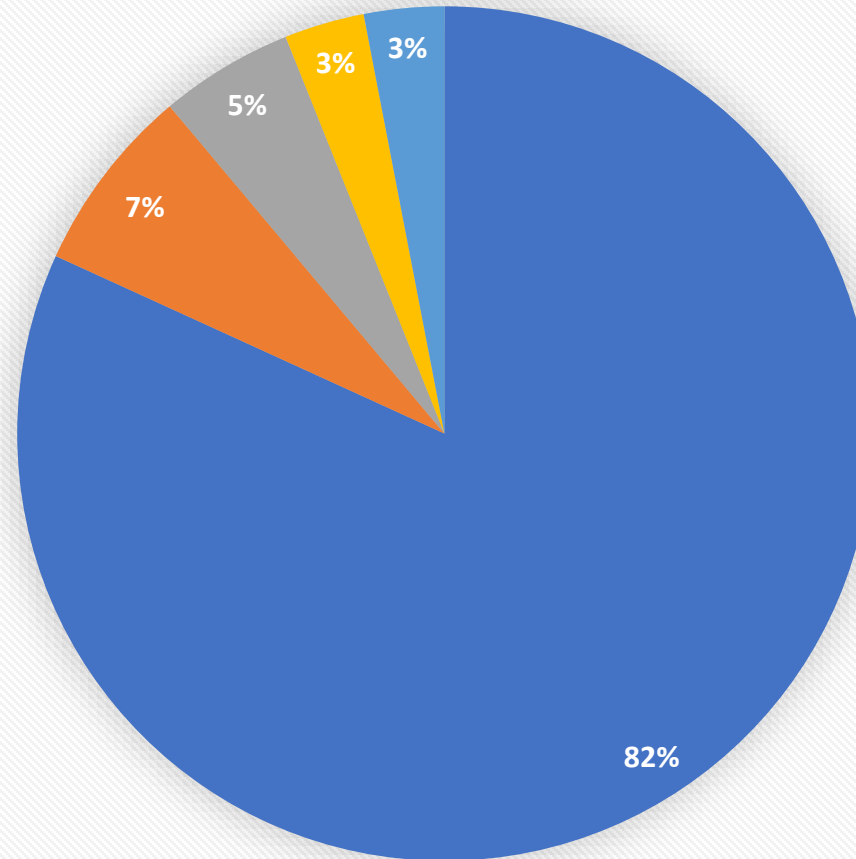
Relief Duty Outcomes - Wales 2016-17 (10,884 households)



■ Successful Relief ■ Unsuccessful Relief ■ Lost Contact ■ Non co-operation
■ Withdrawn ■ Other ■ Assistance Refused

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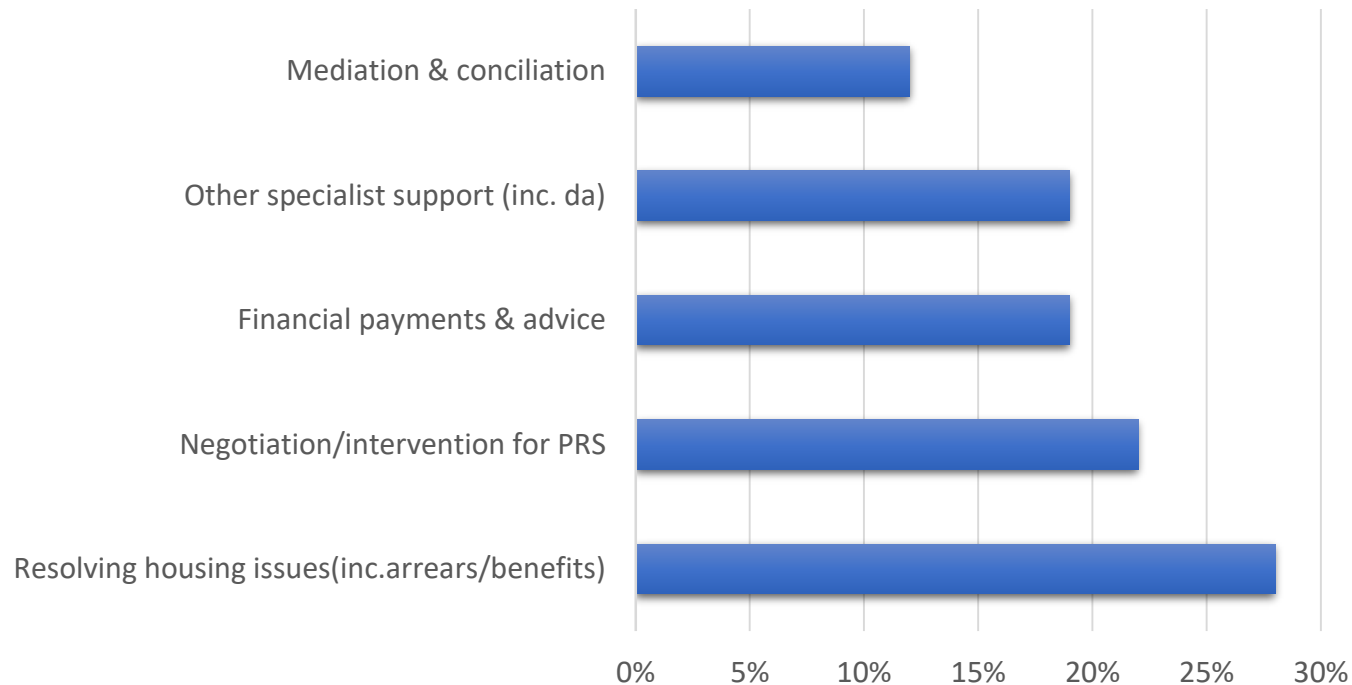
Main duty outcomes - Wales 2016-17 (2076 households)



■ Accepted offer ■ Other reasons ■ Assistance refused ■ Withdrawn ■ Non-cooperation

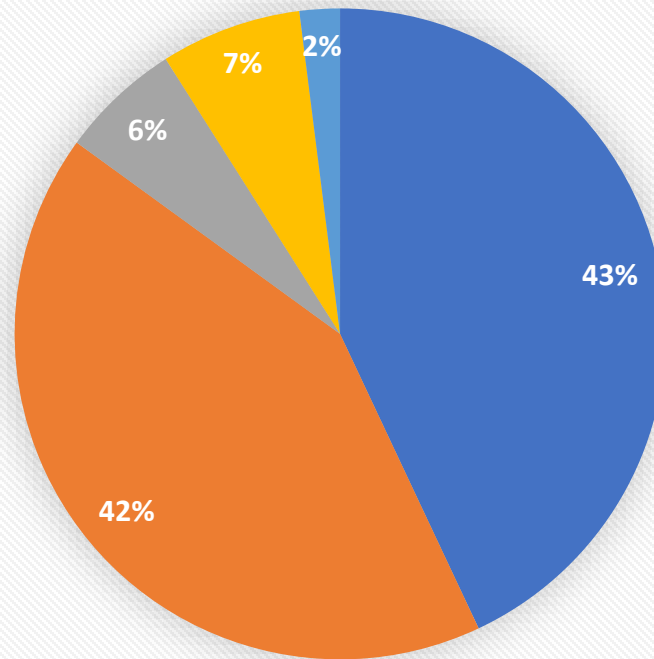
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Prevention - remain in home Wales 2016/17 (1338)



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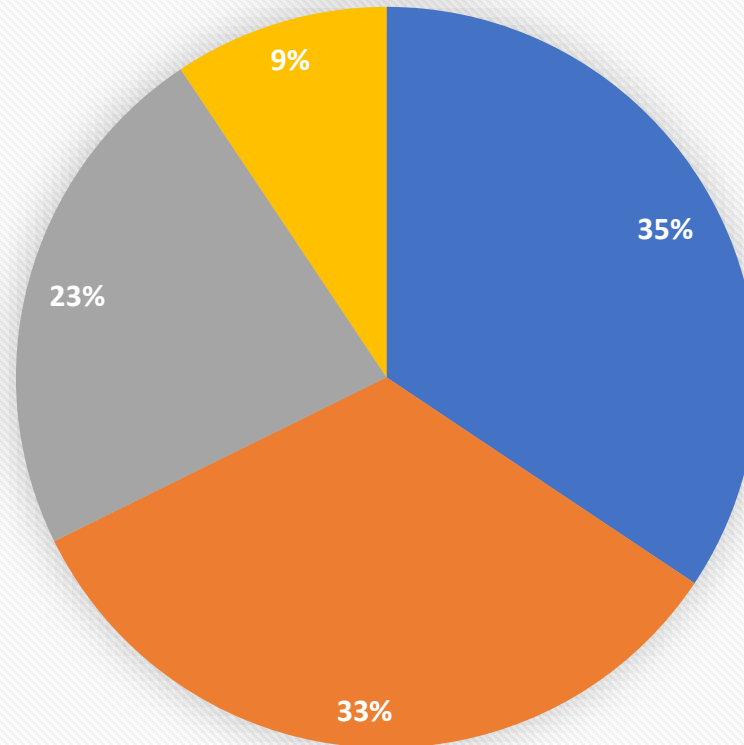
Prevention – alternative accommodation Wales 2016-17 (4380)



■ PRS ■ Social housing ■ Supported housing ■ Friends/relatives/home ■ Other

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Relief - Wales 2016-17 (4500)



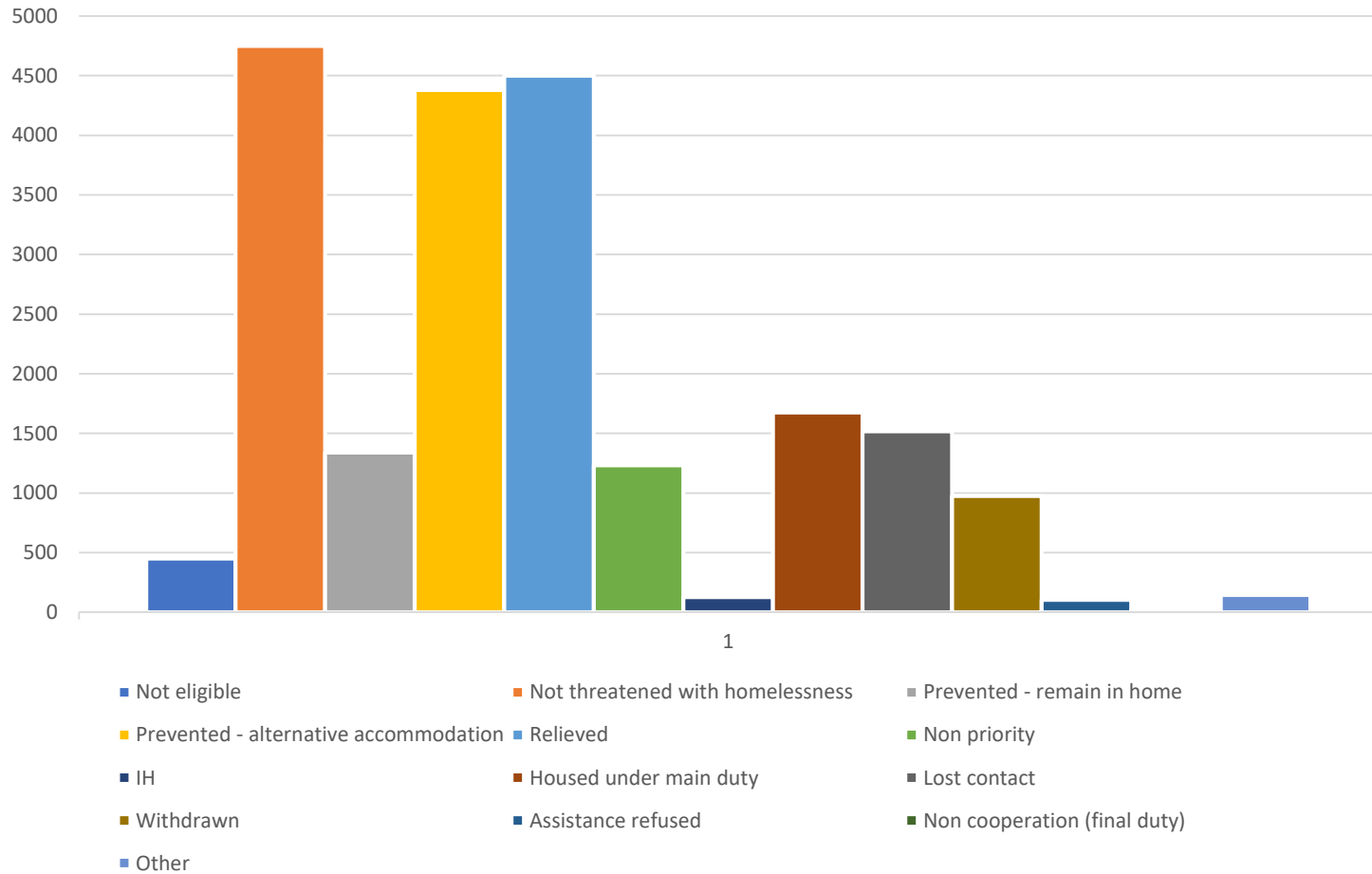
■ Social housing ■ PRS ■ Supported housing ■ Friends/relatives/home

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Wales – numbers (2016-17)

- 450 not eligible
- 9210 prevention duty
- 10,884 relief duty
- 2076 final (main) duty
- 1233 non priority
- 126 IH

Homeless Applications in Wales - outcomes 2016-17



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Wales – maps per 10,000 households

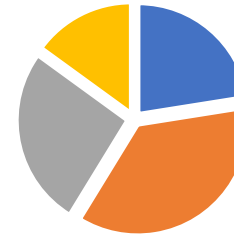
- Prevention duty (69.1(up from 53.7) ;Torfaen 109.8;Powys 29.3);
- Successful preventions 42.9(up from 34.7);Swansea 78.1; Powys 17.9)
- Relief duty ; 81.7(up from 51.9);Newport 177;Anglesey 36.2
- TA : 2013 (up from 1875) 15.1 per 10,000; Cardiff 39.1, Anglesey 3.9

Reasons - prevention duty



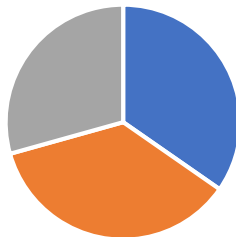
■ Loss of rented ■ Relative/friend exclusion ■ Relationship breakdown

Reasons - relief duty



■ Loss of rented ■ Relative/friend exclusion ■ Relationship breakdown ■ Leaving prison

Reasons - Main Duty



■ Loss of rented ■ Relative/friend exclusion ■ Relationship breakdown

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Existing tables – still valid ?

- Reason for homelessness (threat of homelessness)
- Reason for priority need (of those where main duty accepted)
- TA by type
- Families in B&B > 6 weeks

Possible new tables

- Successful preventions/relief/housed under main duty by age/gender/ethnic origin/disability/employment status
- Reason for loss of AST / social housing / supported housing for prevention/relief cases
- Support needs /did they engage during prevention/relief?/assistance with support needs
- Average length of time in prevention/relief for successful/unsuccessful cases
- Cases where prevention is unsuccessful who go on / do not go onto relief by reason for ending prevention duty

Possible new tables

- Reviews – completed within timescales, by decision reviewed, outcome
- Households in TA out of district by LA
- Referrals in (DTR/other agency/LA), by agency/LA
- Referrals out by LA
- Accommodation at time of application/end of prevention/relief/main duty
- Legacy cases – prevented, relieved, main duty ended by reason

Over to You



- What tables would you like to see MHCLG publish?
- What KPIs have you introduced / do you think you would like?



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Keep in touch

We are here to help...



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- @NPSService