

National Conference 2020 – Keynote Speakers

Phil Turner, Test Valley Borough Council



Phil has worked in housing for over 20 years; from front line roles, to government specialist advisor and founding member of the NPSS. He has managed a range of council services. He is currently head of service for a borough council and director for a council owned residential property company. He is a keen advocate of system reform and of strengths-based approaches.

‘Transforming culture: making work fun’

In this lively session, Phil will talk about his belief that work can, and should, be fun. At least some of the time...!? This session will reflect on how local authorities have traditionally administered statutory homelessness duties, and on new opportunities that require us all to think about ourselves, and about how our service and organisational cultures may contribute - or interfere with - successfully preventing and relieving homelessness. This will be a practical session drawing on Phil’s real-world experience of delivering transformational projects and of supporting teams to effectively prevent and relieve homelessness.